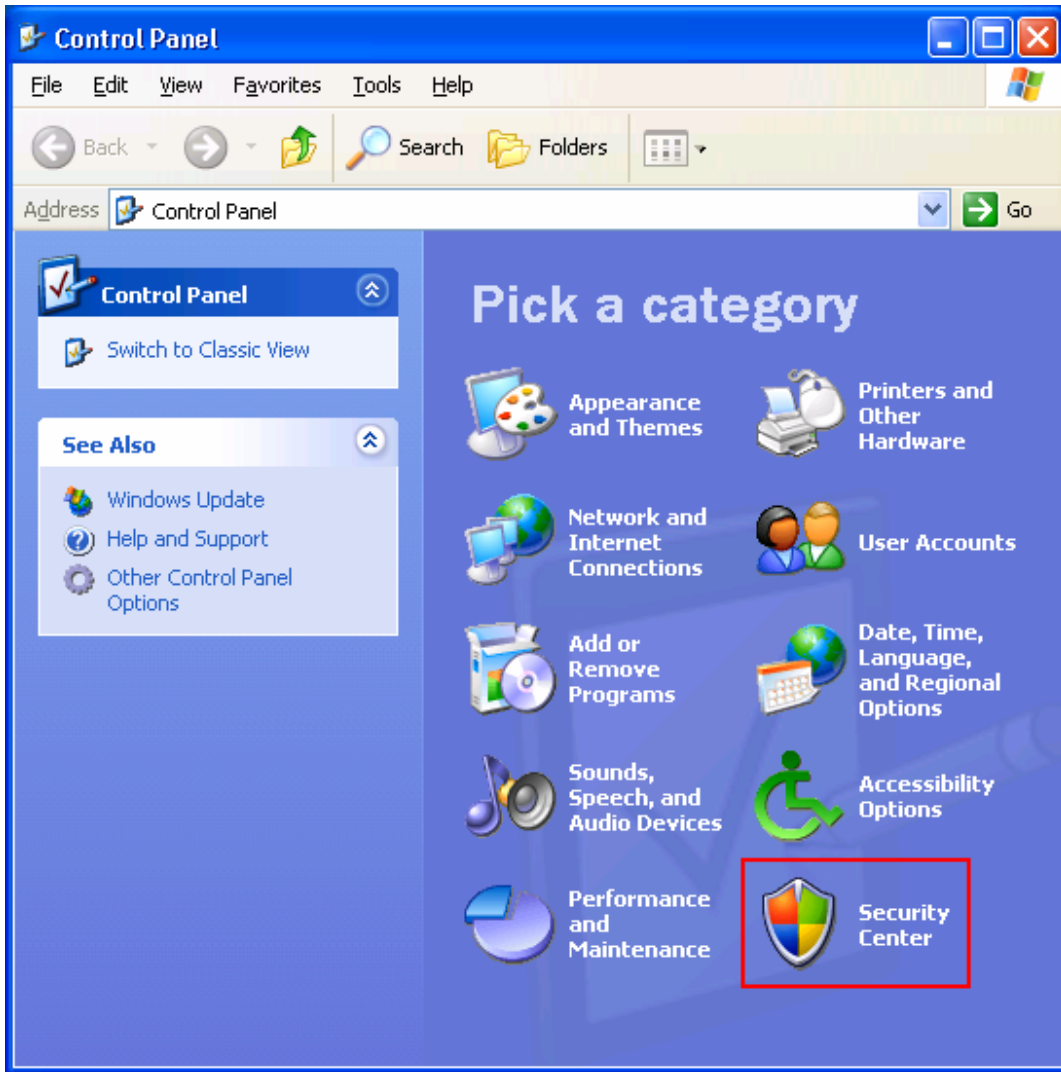


Problem: Windows XP Service Pack 2 enables firewall by default. This firewall prevents our license server from being visible to clients. So if LGGM License Server is hosted on a system with Windows XP Service Pack 2, the client system will no longer be able to connect to the license server.

Solution: Although disabling the firewall will work, the customer doesn't necessarily have to disable the firewall. Instead they can open the port used for license server and add the license server program to the firewall exceptions list.

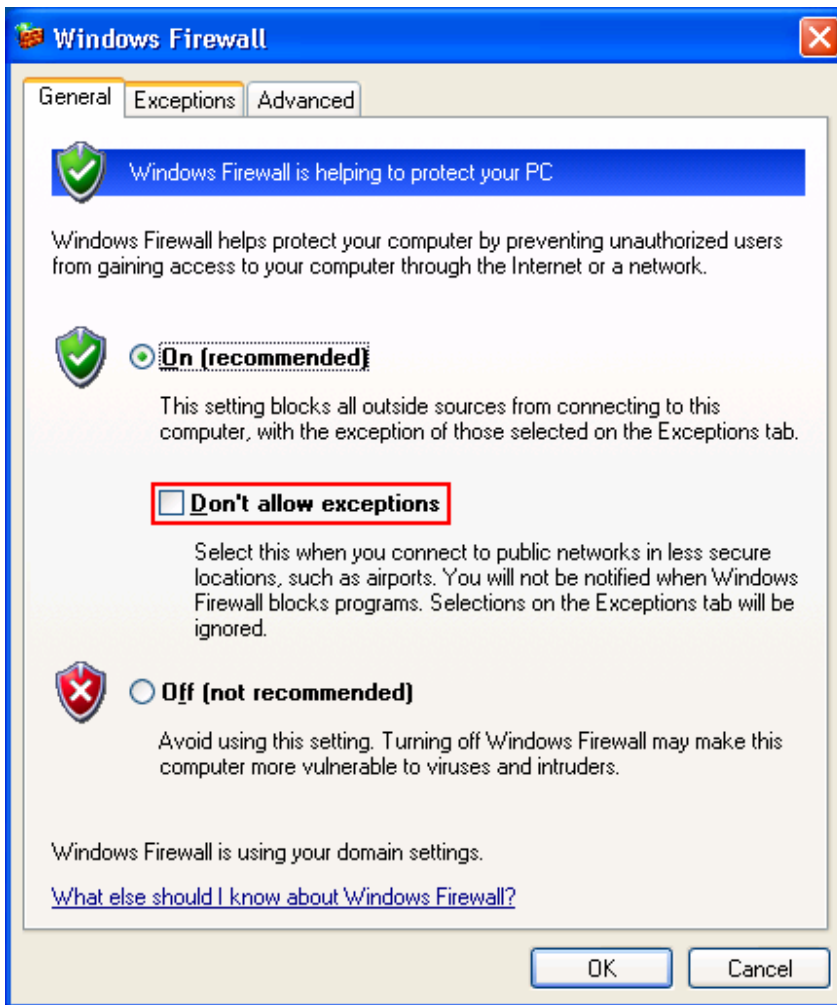
To do this, go to control panel and double click on "Security Center":



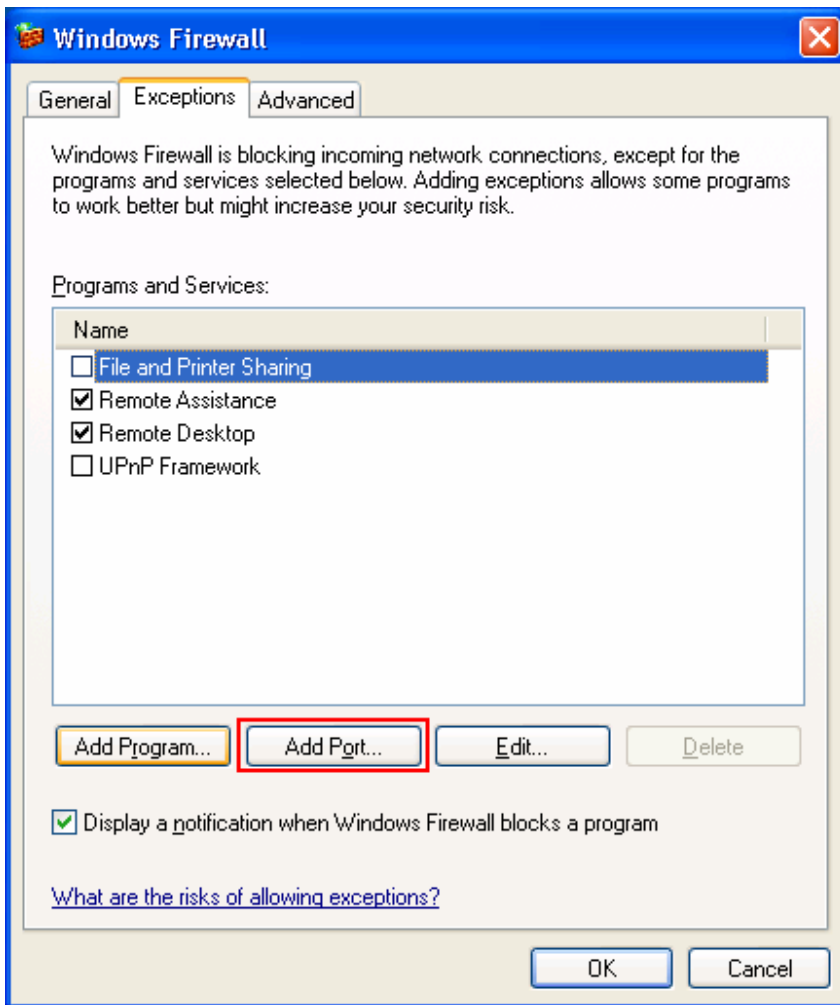
Following dialog should appear:



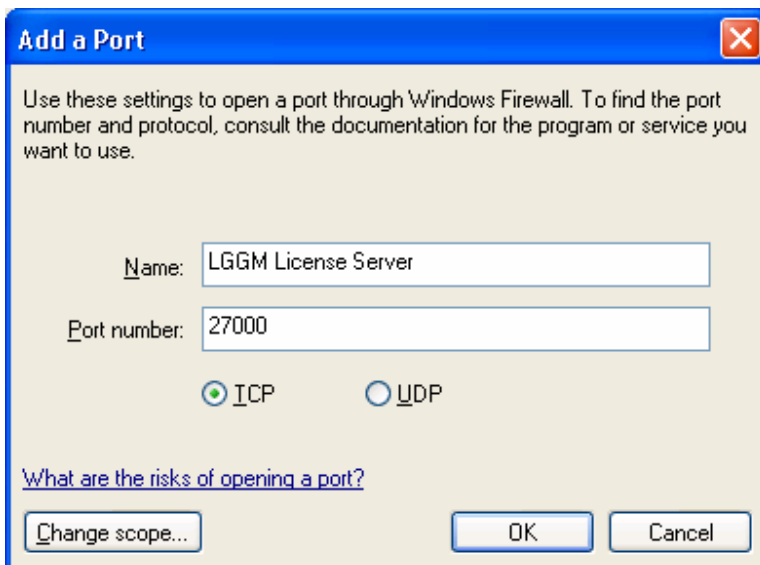
Click on "Windows Firewall" near the bottom of the dialog and a new dialog will be displayed:



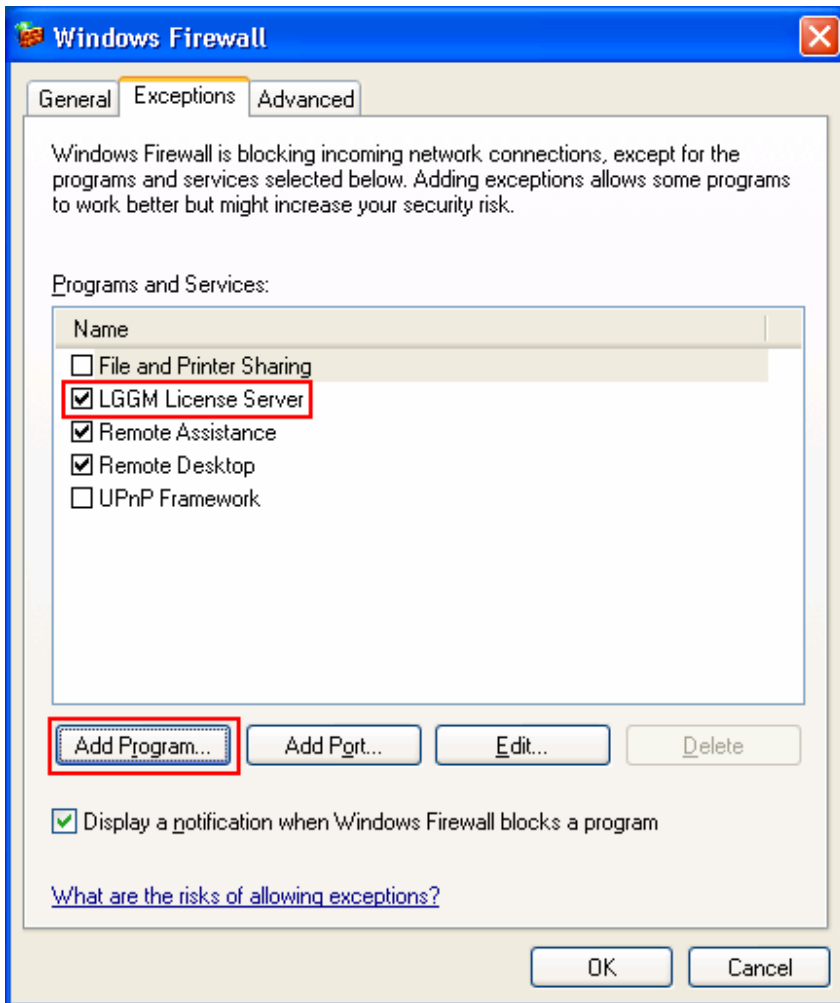
Make sure that the “Don’t allow exceptions” checkbox is unchecked and then select the "Exceptions" tab from this new dialog:



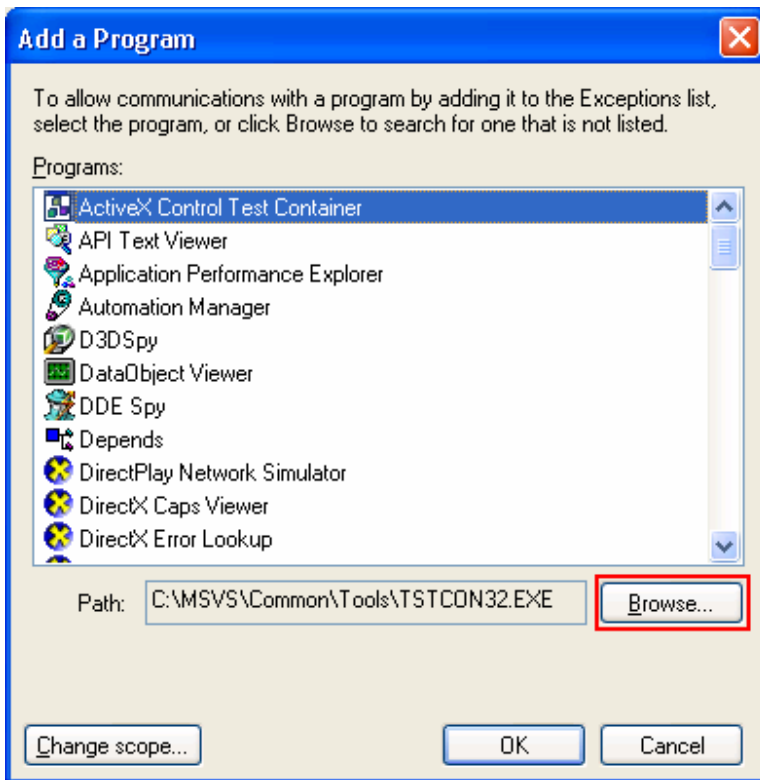
Click on the "Add Port..." button. Following dialog will appear:



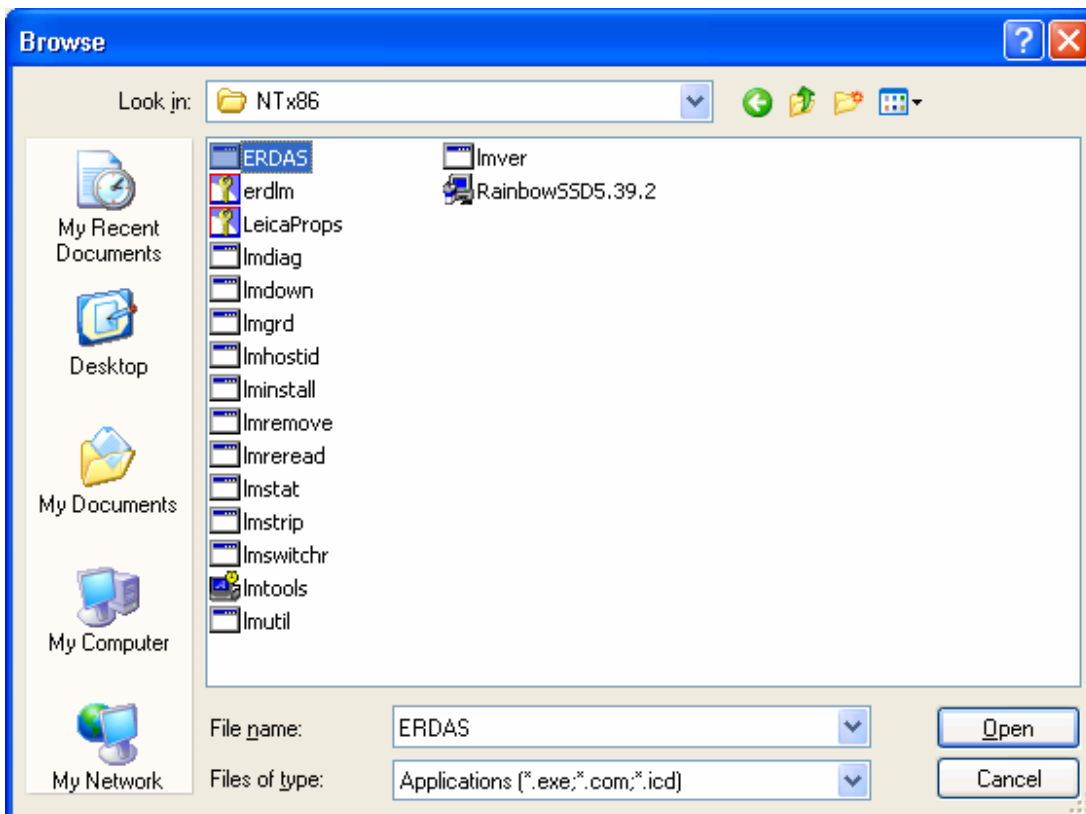
Fill in the port number being used for the license server; default is 27000 and most customers use the default. Click OK to close the “Add a Port” dialog. This will take you back to the “Windows Firewall” dialog with “Exceptions” open:



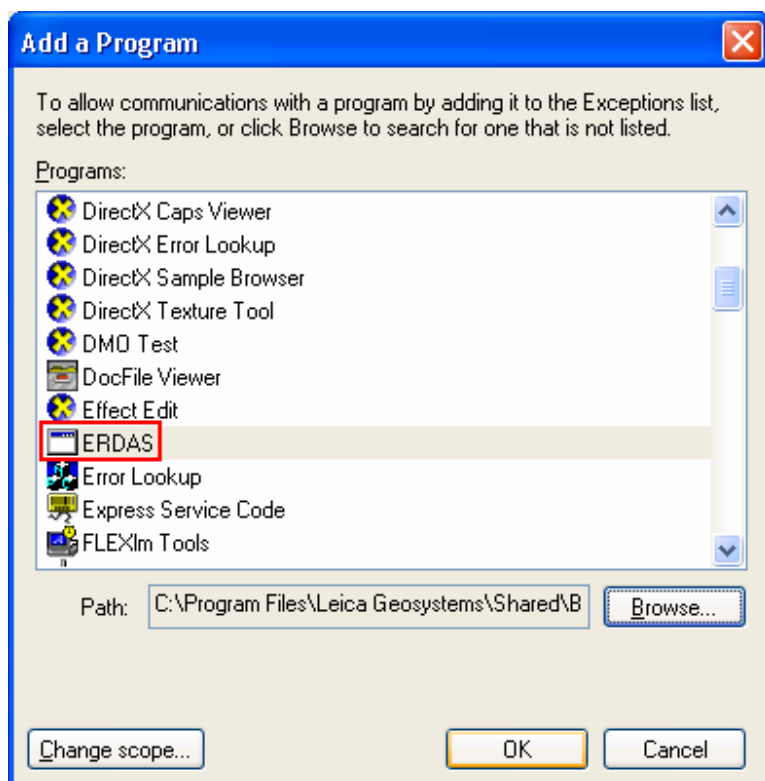
Make sure that the “LGGM License Server” entry shows up in the list and it is checked. Then click on the “Add Program” button and following dialog will appear:



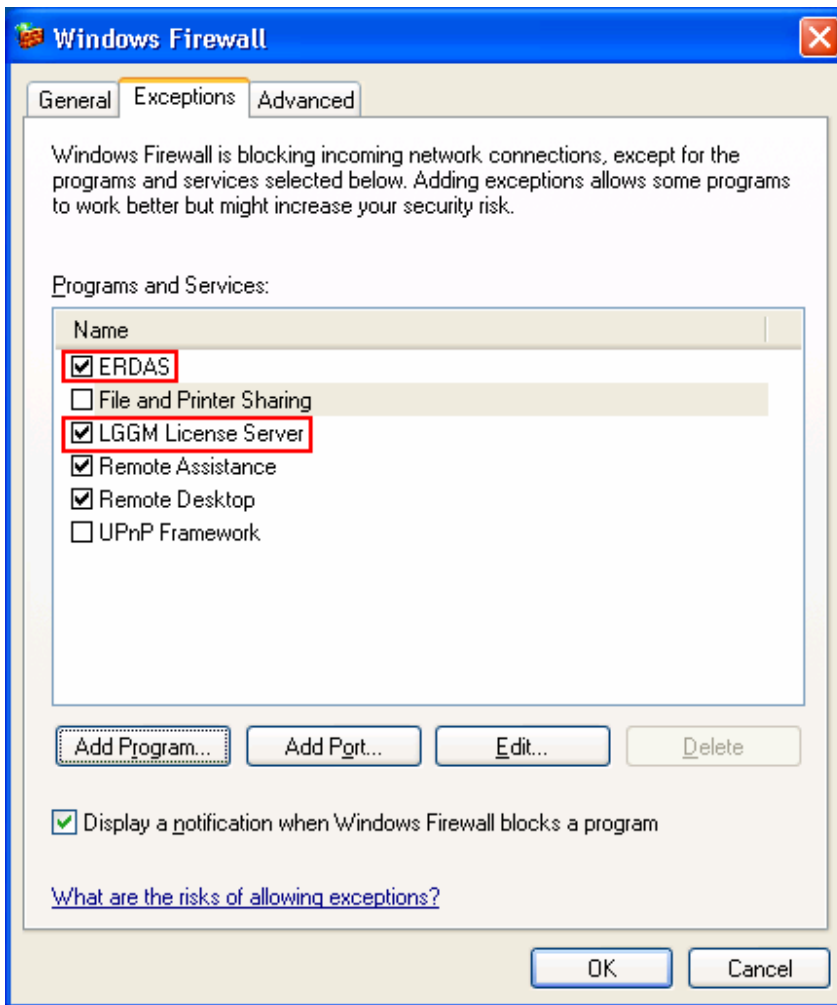
Click on the “Browse” button and a Windows file chooser dialog will be displayed:



Go “C:\Program Files\Leica Geosystems\Shared\Bin\NTx86” and select ERDAS from the list and then click “Open”. This will take you back to the “Add a Program” dialog:



The “ERDAS” entry in the list will be selected by default. Click “OK”.



Make sure that the “ERDAS” entry shows up in the list and it is checked. Click “OK” to close the “Windows Firewall” dialog. This should make the LGGM license server once again visible to all clients.